

Okta Agent SSO: Enterprise Identity for AI Agents at No Extra Cost

MANAGEMENT SUMMARY & CORE TAKEAWAY

Okta made Agent SSO generally available in August 2026: AI agents get standalone identities with short-lived tokens instead of static API keys, at no extra cost for existing SSO customers. It solves a critical security problem but does not automatically close the governance gap enterprises still need to manage themselves.

CONTEXT & EXECUTIVE RELEVANCE

On August 26, 2026, Okta made Agent SSO generally available: enterprises can now register AI agents as standalone, manageable identities rather than anonymous processes hiding behind static API keys or broadly scoped OAuth tokens. For customers on existing core SSO plans, this comes at no additional cost. That matters because identity and access management for autonomous systems has until now been either an expensive specialty solution or an unresolved risk.

AI agents need access to CRM, ERP, document archives and internal tools to actually get work done. Until now, that access was typically handled through static API keys or broadly scoped OAuth tokens — permissions that rarely expire, are hard to control granularly, and are difficult to trace back after an incident. This governance gap is not a theoretical risk; it is precisely why many security leaders have hesitated to scale agent rollouts.

CORE ACTION ITEMS

- 01 Each AI agent receives a standalone identity, distinct from user accounts
- 02 Short-lived tokens are issued only when an agent acts on a user's behalf
- 03 Access policies can be defined granularly per agent, system and action
- 04 Every agent action generates a traceable audit trail

SWISS COMPLIANCE & ARCHITECTURE GUIDELINES

- ☑ Full compliance with revised Swiss Data Protection Act (revDSG).
- ☑ Zero vendor lock-in on closed proprietary models.
- ☑ Seamless integration into Abacus, Bexio and M365 ecosystems.

Non-Binding Process Analysis

Let us review in 20 minutes where AI agents create immediate measurable efficiency in your workflows.

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