

Using AI is 2026 Standard: Delegating Is the Advantage

MANAGEMENT SUMMARY & CORE TAKEAWAY

The decisive question in 2026 is no longer whether your team uses AI, but whether it delegates to AI. A chatbot answers questions; an AI agent takes on a task and delivers a finished result. This guide shows the delegation test and the path from use to delegation without building an internal AI team.

CONTEXT & EXECUTIVE RELEVANCE

Until recently, using ChatGPT made you an early mover. In 2026, that is no longer true. When everyone on the team asks a chatbot questions and generates text, you are in the midfield. The reason: baseline AI capabilities are becoming cheaper and better. Performance costs have fallen by roughly 47 percent per quarter since 2023, and 700 million people in China already use generative AI. Use is widely available, inexpensive and expected. It is the new zero line. The advantage appears only when your team stops asking and starts delegating.

A chatbot answers questions. An AI agent takes on a task. It uses tools, remembers context, follows a workflow and delivers a finished result. That is more than a better assistant: it is a small, steerable operating unit that acts after approval.

COMPARISON & BENCHMARK MATRIX

Build it yourself	Months of learning curve, internal resource drain, integration risk with Abacus, Bexio or M365 sits with you
Ten isolated tools	23 percent lower productivity compared to three to five integrated solutions
AI outsourcing	You define the task, partner builds and operates, approval stays internal
No AI use	Below the 2026 baseline while competitors are already delegating

SWISS COMPLIANCE & ARCHITECTURE GUIDELINES

- ☑ Full compliance with revised Swiss Data Protection Act (revDSG).
- ☑ Zero vendor lock-in on closed proprietary models.
- ☑ Seamless integration into Abacus, Bexio and M365 ecosystems.

Non-Binding Process Analysis

Let us review in 20 minutes where AI agents create immediate measurable efficiency in your workflows.

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